



Hearing HealthCare Center's Update as of May 8, 2020

Life has been defined over the past few months based on what is and is not essential in our lives. It has been and continues to be our assertion that **HEARING IS ESSENTIAL**. That is why we have continued to offer services through telehealth visits and our drop boxes that sit outside each location during business hours.

Now that many of the counties we serve are moving from Stay-At-Home orders to Safer-At-Home orders, we will be allowed to expand our services to include limited in-person appointments. While we are eager to be able to serve and care for our patients on a greater scale, our concern for your **SAFETY** is paramount. Therefore, we will be opening gradually and using many safety precautions.

For the month of May, and possibly beyond, we will encourage our patients to utilize our drop box for their routine clean-and-check appointments. This allows us to reduce in-person contact and maintain safe social distancing. If you need services that require coming into the office, such as programming adjustments, wax removal, hearing evaluations and hearing device fittings and immediate follow up appointments, we will be following the precautions listed below:

Only one person in the waiting room at a time. We ask you not to come to the office before your scheduled time to avoid unnecessary people in our waiting rooms.

Do not bring unnecessary guests to your appointments. Only one guest will be allowed to join scheduled appointments.

Please wash your hands or use hand sanitizer when you enter our office before your appointment.

We will be sterilizing all contact surfaces in between each appointment.

We will be asking screening questions about your health and any possible exposure to COVID while confirming appointments.

We will be requiring patients to wear masks for the entirety of their appointments in our office. Please be prepared to bring your own mask or let us know if you do not have one you can wear.